Services Delivery
On-Demand Training
Tutorial
Purchase, Activate and Self-Register for Training

1. Purchase

Select the training plan that’s right for your organization under For Services Delivery Partners on the Purchase Options page.

Purchase the corresponding # of training credits required.

Purchaser’s action

2. Activate

Activate purchased training plan by submitting a request

Submit a request using an online request form: Online Education Support

Set Request Type to:
I would like to activate training purchased by my company
Make sure to include SO# or Company # and your selected training plan in the submission

Learner’s action

3. Self-Register

Self-register for competency-aligned curriculum / courses

Login to https://education.dellemc.com

Go to My Account > My ODLC

Confirmation e-mail from Education Services

Learner’s action
## Purchase Options Page View

### New Training Plans for Services Delivery Partners

**FOR SERVICE DELIVERY PARTNERS**

A simplified purchase option plan allows for maximum flexibility, ease of use, tailored learning and an opportunity to minimize overall costs and resource time with On Demand training offerings.

### AVAILABLE PLANS

<table>
<thead>
<tr>
<th>Purchase Options</th>
<th>Single Competency Aligned Training Plan</th>
<th>All Competency Aligned Training Plan</th>
<th>Team Competency Aligned Training Plan</th>
<th>Partner Subscription</th>
<th>Class/Virtual Class Priced Separately</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY21 Price (TC)</td>
<td>1,000 TC/Person</td>
<td>3,000 TC/Person</td>
<td>18,000 TC/Team</td>
<td>9,000 TC/Person</td>
<td>20% off retail</td>
</tr>
<tr>
<td>Access Period</td>
<td>1 program year</td>
<td>1 program year</td>
<td>1 year from purchase</td>
<td>1 year from purchase</td>
<td>NA</td>
</tr>
<tr>
<td>On Demand Class/Package</td>
<td>1</td>
<td>All</td>
<td>50/team</td>
<td>All</td>
<td>NA</td>
</tr>
<tr>
<td>On Demand Lab</td>
<td>1</td>
<td>3</td>
<td>50/team</td>
<td>3</td>
<td>NA</td>
</tr>
<tr>
<td>Skills Maintenance</td>
<td>All</td>
<td>All</td>
<td>All</td>
<td>All</td>
<td>NA</td>
</tr>
<tr>
<td>Classroom</td>
<td>NA</td>
<td>NA</td>
<td>NA</td>
<td>15+ days</td>
<td>Course Catalog</td>
</tr>
<tr>
<td>Exam Vouchers</td>
<td>50% off retail</td>
<td>50% off retail</td>
<td>50% off retail</td>
<td>50% off retail</td>
<td>50% off retail</td>
</tr>
</tbody>
</table>
Access competency aligned courses for the first time

1. Visit [https://education.dell EMC.com](https://education.dell EMC.com) and Login
2. After login, select My ODLC from My Account menu
3. Typically, you will see two active plans
   - For an example
     - All Competency Plan to access your certification-aligned curricula
     - Skills Maintenance Plan to access a collection of update (differences) courses
4. Click On-Demand Course and Lab Collection
5. Select competency-aligned course/curriculum of your choice and follow-through with self-registration process
Self-Registration

1. To access a package from the ODLC:
   - Select the **package** name
   - Select the "Get Started" button to register for the package (disregard any price shown).
   - Launch the course contained within the package.

2. To access a course from the ODLC:
   - Select the **course** name from the ODLC
   - Select "Launch" button to register and launch the course.

Friendly reminder:
- To access a new competency-aligned training package or Skills Maintenance course, please access the package/course from within the **My ODLC** option under My Account.
- To realize the benefits of ODLC you must access the training from within the My ODLC option.
Access already registered courses / Learning Paths
Using My Training and Learning Path Progress account features

1. Visit https://education.dell EMC.com and Login
2. After login, select My Training or Learning Path Progress from My Account menu
3. For taking a series of courses (a curriculum), Learning Path Progress is the better feature to use. Click on view details, then launch courses.
To verify Partner Program competency requirements before making selections from your ODLC plan collection, please refer to the Services Delivery Enablement Matrix accessible via the Partner Portal.

If you have further questions regarding competency requirements, please reach out to your Partner Account Manager and/or engage the Channel Services Helpdesk via the Support menu option within the Partner Portal.

If you need technical support or assistance with the ODLC or the Competency Aligned Training Plan, please submit a request using an online request form.
DELL Technologies