

Frequently Asked Questions

Dell Technologies Education Services has launched Information Storage and Management (ISM) v4, the new version of the 'open' course.

This document should answer most of the questions you may have about the new Information Storage and Management v4 training and certification. If you have questions that aren't covered here, please add them in the comments.

1. How does ISMv4 differ from ISMv3?

ISM v4 training and certification is designed to increase the scope of your IT skills transformation and bring you up-to-date on the latest emerging technologies. It captures all the key concepts of our popular ISM v3 'open' course and builds on it to include digital transformation technologies - cloud, virtualization, mobile computing, and social networking - software-defined storage, and more.

ISMv3 Exam Topics	ISMv4 Updated Exam Topics	Key Changes
Data Center Infrastructure, Storage Systems	Modern Data Center Infrastructure	Modern data center and digital transformation topics in place of third platform discussions. Internet of Things and Machine learning use cases illustrate key topics. Solution strategies blending hardware, software-defined storage and cloud solutions along side modern components to control cost-effectiveness.
Storage Networking Technologies	Storage Networking Technologies	TCP/IP fundamentals emphasis. Reduced dependency on FCIP and FCoE. Use case expansion with Dell server and switch environments.
Backup, Archive and Replication	Backup, Archive and Replication	Stretched cluster, availability zone, application resiliency, direct primary storage backup, and cloud based archiving, hypervisor-based replication, and disaster recovery as a service
Security and Management	Security and Management	Security management with an expanded portfolio of Dell products. Modern data center security considerations around cloud strategies.

For additional details, visit <http://education.emc.com/content/ism>. (Employees [click here](#)).

2. What are the training options available for ISMv4?

ISM v4 training options and availability are:

Delivery Mode	Availability	Title	Asset #
On-Demand Course	April 1, 2019	Information Storage and Management v4 – Video ILT	ES131STG00799
On-Demand Course with Exam Voucher (StarterKit)	April 1, 2019	Information Storage Management (ISM) V4 - On-Demand Course+ 1 Proven Professional Exam voucher	MR-1MM-VILTISM4
Classroom	June 17, 2019	Information Storage and Management v4 - Classroom	ES111STG00802
Virtual Classroom	June 17, 2019	Information Storage and Management v4 – Virtual Classroom	MR-1LP-ISMV3

3. How do I find and register for the ISMv4 course?

To download the ISM v4 course description, view course schedules, and register; please visit the Dell Education services website at <http://education.emc.com/content/ism>. (Employees [click here](#)).

4. Will the ISMv3 training remain available?

The ISM v3 On-Demand course will be retired when the ISMv4 On-Demand course becomes available on April 1, 2019. The Classroom, online classroom courses, localized courses and exam will remain available for a few months, until further notice. When the ISMv4 classroom content becomes available, we will ensure a smooth transition at that time for anyone still registered for the ISMv3 class.

5. Is the new DEA-1TT4 ISMv4 exam available?

The ISMv4 exam will be available at Pearson VUE testing centers worldwide starting April 29, 2019. Visit the Dell Education services website at <http://education.emc.com/content/ism>. (Employees [click here](#)) to access the exam description and take the practice test. To find a testing center near you and register for an exam, please visit <https://home.pearsonvue.com/dellemc>.

6. What credential will be achieved by passing the DEA-1TT4 ISMv4 exam?

Candidates who pass the [DEA-1TT4 Information Storage and Management Version 4 Exam](#) will achieve the Information Storage Associate (DCA-ISM) Version 4 credential, a qualifying prerequisite for achieving most of the Specialist-level certifications in the Dell Technologies Proven Professional program.

7. I am already a certified EMCISA/DECA-ISM. Will my credential (based on ISM v3 or ISMv2) expire?

No. If you are already a certified Dell EMC Proven Professional Information Storage Associate (EMCISA/DECA-ISM), your existing Associate-level certification does not expire and continues to qualify as a prerequisite for achieving Specialist-level certification where ISMv3 or ISMv2 is applicable.

8. When will the E05-001 Information Storage and Management v3 Exam retire?

The ISMv3 exam which is the exam that supports the Information Storage and Management Associate Version 3 (DECA-ISM) certification, will retire on October 4, 2019.

9. I've already begun preparing for DECA-ISM certification using ISMv3, what should I do?

If you have already begun preparing for the E05-001 Information Storage and Management v3 Exam using ISM v3 training materials, we recommend that you plan to take and pass the exam on or before October 4, 2019.

10. I am new to the Dell Technologies Proven Professional program; what should I do?

We recommend that you prepare for the DEA-1TT4 Information Storage and Management Version 4 Exam using ISM v4 training materials. Visit <http://education.emc.com/content/ism>. (Employees [click here](#)) for course description, course schedules, registration to course and exam description.

11. Where can I find more information about the course and exam?

To download the ISM v4 course description, view course schedules, and register; please visit the Dell Education services website at <http://education.emc.com/content/ism>. (Employees [click here](#)). You can also contact customer support [here](#) (Employees [click here](#)).

Note: If you have questions that aren't covered here, contact us at <http://emc.force.com/EducationSupport> (from the case type menu, choose Dell EMC Proven Professional Support, then click Select)